



CAHUILLA BAND OF INDIANS

REQUEST FOR PROPOSALS

MANAGED INFORMATION TECHNOLOGY SERVICES

Cybersecurity, Website and Social Media Management,
Council Meeting Support, and IT Training

RFP Number: 2026-IT_RFP_01
Issue Date: 10/20/2026
Proposals Due: Thursday, November 19, 2026, 5:00 p.m. Pacific Time
Contract Type: Fixed monthly net fee
Initial Term: Twelve months; up to two optional one-year renewals
Contact: Jeremy M. Jordan, Tribal Administrator
Submission Email: administration@cahuilla-nsn.gov

Tribal Administration
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SOLICITATION SCHEDULE

The solicitation schedule will be established upon authorization to release this RFP. The proposal period shall be at least 30 calendar days. Dates stated in the issued RFP and written addenda shall control.

Milestone	Proposed timing / issued date
RFP issued	Day 0 / [Date]
Written questions due	Day 14, 5:00 p.m. Pacific Time / [Date]
Answers and final addenda	By Day 21 / [Date]
Proposals due	Day 30 or later, 5:00 p.m. Pacific Time / [Date]
Evaluation, references, interviews, and clarifications	Approximately Days 31–45
Council consideration of award recommendation	At a scheduled Council meeting after evaluation
Service start and transition	As authorized in the executed agreement and coordinated with incumbent obligations

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1. INVITATION TO PROPOSE

The Cahuilla Band of Indians (CBOI or Tribe), a federally recognized sovereign Indian Tribe, requests proposals from qualified firms to provide comprehensive managed IT, cybersecurity, website management, social media management, Council meeting technology support, and IT education. The contractor will serve as an extension of Tribal Administration while maintaining clear Tribal ownership and control of systems, accounts, information, and public communications.

The reservation is located in rural Riverside County near Anza, California. Dispersed facilities, power interruptions, and sensitive government records require dependable local response, secure remote access, tested recovery, and a staffed service model. Government functions include Administration, Finance, Planning, Public Works, Fire and emergency services, Cultural, member services, and other designated programs.

The Tribe seeks reliable services, predictable monthly costs, measurable performance, secure and accessible digital communications, and practical staff and Tribal Member capacity building. The initial term is 12 months. Renewal options require written Tribal approval, funding, and satisfactory performance. This procurement does not itself amend or terminate an incumbent agreement.

Government and enterprise systems remain distinct. Gaming, Casino, and CEDC operational systems are included only when expressly assigned by written scope and applicable access, cost, and confidentiality terms. The provider must coordinate with approved specialists without assuming authority over another entity.

1.1 Reference Standards

The following references support the technical and accessibility requirements of this solicitation:

NIST Cybersecurity Framework 2.0 — Small Business Quick-Start Guide

CISA — Cybersecurity Guidance for Managed Service Providers and Customers

W3C — Web Content Accessibility Guidelines, Version 2.2

Section508.gov — Accessible Social Media Practices

2. SUPPORTED ENVIRONMENT AND PRICING BASIS

Proposers shall base the monthly net fee on the quantities below. These planning quantities are subject to verification during transition. The provider must reconcile them during transition. The issued RFP or an addendum may update the baseline on equal terms for all proposers.

Area	Required pricing baseline
Managed endpoints	63 desktops/laptops, including authorized staff and Council devices.
Microsoft 365 Government	85 paid GCC/G3 user subscriptions or a Tribe-approved equivalent; administration of existing shared/resource identities and tenant objects, which may approach 120.
Specialized add-ons	5 identity/security P2 add-ons or approved equivalent; 1 Planner/Project license; 1 Power BI license; 1 Copilot license. Identify exact product plans and eligibility.

Area	Required pricing baseline
Security and backup	Endpoint security for 63 devices; independent Microsoft 365 backup for 85 users; required management, logging, email protection, and security response tools.
Network and surveillance	4 firewalls with required security subscriptions; 9 wireless access points; approximately 60 cameras and existing recording systems.
Other infrastructure	Existing servers, switches, printers, cabling, UPS units, telephone/conferencing interfaces, and cloud services at designated government sites.
Website and official social channels	1 existing government website with its existing member portal and up to 4 Tribe-designated official social media channels.
Meetings and onsite service	1 monthly Sunday meeting; special Council meetings as requested; at least 22 planned onsite hours per month, including normal visits and the Sunday meeting.
Formal training	Include capacity for 6 staff sessions and 6 Tribal Member sessions each contract year; actual scheduling must be between 2 and 6 per audience.
Primary locations	Tribal Administration, Tribal Hall, Fire, Public Works, victim-services programs, and other designated Tribal Government facilities.

License counts in historical records vary. Proposers must distinguish paid seats from shared mailboxes, guests, service identities, and tenant objects. Do not charge for 120 paid seats merely because approximately 120 identities exist. Standard support for existing licensed applications, including Dynamics and Adobe where used, is included; new or expanded application subscriptions outside the specified baseline require separate written approval.

Sensitive configurations, internal addresses, camera locations, credentials, vulnerability findings, and incident records will be disclosed only through controlled due diligence approved by the Procurement Contact. Appendix D may be required. Pre-award scanning, testing, system access, and contact with the incumbent are prohibited without written Tribal authorization.

3. FIXED MONTHLY NET FEE

The primary proposal must quote one fixed monthly net fee for all mandatory services in Sections 4–6 and the quantities in Section 2. Net fee means the complete recurring amount payable after discounts and stated credits, including all necessary labor, supervision, routine onsite and remote support, provider tools, required baseline licenses, subscriptions and renewals, training, meeting coverage, travel to designated government sites, reporting, and ordinary onboarding and handoff. Payment terms are separately stated in Section 7.

- (a) Include the full baseline security stack, backup, Microsoft 365 licenses and listed add-ons, firewall subscriptions, routine website hosting/domain/TLS and necessary maintenance plugins, social scheduling/approved archiving tools, and training resources. Annual costs must be incorporated into the monthly total.
- (b) Include ordinary onboarding, discovery, incumbent coordination, inventory validation, secure credential migration, one Tribe-directed revised transition plan, and standard exit assistance. There is no separate setup or mandatory annual service invoice.

- (c) Include Sunday, evening, weekend, holiday, special-meeting, and critical-incident labor when required by the scope. No routine overtime premium, short-notice charge, per-meeting fee, trip charge, mileage charge, per-ticket fee, or formal training charge may be added.
- (d) The 22 onsite hours are a monthly service minimum, not a ceiling on necessary work. Special meetings, incident response, and scheduled courses are included even when required service exceeds 22 hours.
- (e) Show the component allocation in Appendix A for transparency. Component allocations are part of the single total and cannot be billed again. Include applicable mandatory taxes and fees; identify any documented exemption used.
- (f) Hold the monthly fee firm for the initial 12 months except for a quantity or scope change approved in writing. Identify renewal-year prices or maximum increases. No automatic price increase or renewal is accepted by silence.
- (g) Identify existing prepaid subscriptions, reseller commitments, and possible transfer credits for validation. The negotiated schedule must prevent duplicate licensing charges and state any approved offset before invoicing.
- (h) Additional hardware purchases, major implementations, paid advertising, and subscriptions outside the published baseline require an approved written quote or change order. Optional work must remain outside the evaluated monthly base total.

A proposal that excludes a mandatory service from its monthly total, leaves required pricing unresolved, or depends on undisclosed recurring surcharges may be deemed nonresponsive. Disclose any proposed alternative or exception in Appendix B and Appendix C. A lower price obtained by omitting required services will not be treated as an equivalent proposal.

4. SCOPE OF SERVICES

All requirements in this section are mandatory and included in the monthly net fee unless specifically designated as an optional project. The provider must identify who performs each service, the tools used, frequency, service standard, and evidence of completion. The prime contractor remains accountable for approved subcontractors.

4.1 Service Desk and IT Support for Tribal Staff

- (a) Provide unlimited routine ticket intake, diagnosis, remote assistance, and necessary onsite support for authorized Tribal staff, Council members, and approved users. Support operating systems, standard productivity applications, printers, peripherals, connectivity, access, and existing approved business applications.
- (b) Operate the staffed service desk Monday–Friday, 8:00 a.m.–6:00 p.m. Pacific Time, with telephone, email, and portal intake. Provide 24/7/365 critical-incident intake, monitoring, and response. Publish a single support contact and escalation tree.
- (c) Support authorized onsite, mobile, and remote work using approved managed devices and secure access. Coordinate with specialty application, internet, telephone, and equipment vendors; the provider must track the issue through resolution.
- (d) Perform authorized account onboarding, department transfers, role changes, access requests, and offboarding. Obtain documented authorization, confirm access, recover assigned assets, and preserve former-user records before license removal or reuse.
- (e) Maintain complete tickets showing request, priority, affected service, technician, actions, elapsed time, resolution, escalation, and user confirmation. Identify recurring issues and recommend corrective action.
- (f) Maintain sufficient primary and backup staff to cover leave, concurrent incidents, and Council events. Staff coaching and routine user orientation are ongoing support duties.

4.2 Endpoint, Server, Network, and Infrastructure Management

- (a) Monitor and maintain all baseline endpoints, servers, storage, switches, firewalls, access points, printers, UPS units, and approved cloud infrastructure. Track availability, hardware health, capacity, low disk space, warranties, firmware, and unsupported systems.
- (b) Manage operating-system, application, driver, firmware, and vendor updates through documented testing, maintenance windows, approvals, rollback methods, and reporting. Apply monthly routine patch cycles; promptly mitigate actively exploited and critical vulnerabilities under a documented risk-based emergency process.
- (c) Maintain secure standard device configurations, encryption, supported software, approved software installation, least privilege, and secure disposal/reuse. Routine labor to configure and deploy authorized replacement computers or peripherals is included; purchased equipment remains separately approved.
- (d) Administer wired/wireless access, VPN or approved secure remote access, segmented guest access, firewall rules, and configuration backups. Coordinate outages and field work with Public Works and approved providers.

- (e) Provide routine cabling diagnosis, labeling, configuration documentation, and equipment troubleshooting. Major cabling installation, construction, or complete server-room rebuild requires an approved project scope.

4.3 Cybersecurity, Security Operations, and Provider Access

- (a) Provide centrally managed antivirus/anti-malware, endpoint detection and response with managed alert investigation, email anti-spam/anti-phishing controls, approved SaaS/security alerting, and appropriate exposure/dark-web monitoring for official Tribal accounts and domains.
- (b) Operate 24/7 security monitoring and critical alert triage with a qualified escalation team. Maintain a shared responsibility matrix covering the provider, Tribe, cloud platforms, and other vendors.
- (c) Require named accounts, multifactor authentication, least privilege, separate privileged identities, protected emergency access, and quarterly access reviews. Apply additional safeguards to Council and other sensitive accounts. Revoke provider access promptly when personnel separate or change roles.
- (d) Log privileged activity, remote sessions, authentication, and material security events. Retain important security logs for at least six months and longer when directed by approved retention or legal hold. Provide the Tribe access to relevant logs and usable exports.
- (e) Perform authorized vulnerability assessments at least quarterly and after material system changes. Include one independent penetration test each contract year, with written rules of engagement, an agreed scope, findings, remediation priorities, and validation of routine fixes. Coordinate testing to protect government operations.
- (f) Maintain incident response and recovery procedures. Notify the Tribal Administrator immediately and no later than one hour after discovery of suspected unauthorized access, loss, disclosure, or material compromise affecting Tribal information or services. Preserve evidence, contain threats within approved authority, and coordinate secure recovery.
- (g) Include ordinary incident triage, containment, account recovery, restore work, and remediation within the managed environment. Specialized external forensics, legal services, or a major rebuild may be separately procured only through written authorization; immediate protective duties continue while such work is considered.
- (h) Identify all remote management, backup, security, ticketing, and documentation tools; hosting locations; subprocessors; data retention; encryption; export capability; and access termination methods. Use approved managed devices and secure transmission.
- (i) Protect personnel, financial, cultural, victim-services, and other restricted records with departmental access and minimum-necessary disclosure. Where specialized law-enforcement or other regulated systems are expressly assigned, identify required controls and qualified personnel before access.
- (j) Tribal information, prompts, tickets, recordings, logs, and configurations may not be submitted to unapproved AI services or used for model training, vendor analytics, or product improvement without prior written Tribal authorization.

4.4 Microsoft 365 Government, Identity, Licensing, and Applications

- (a) Administer the existing government tenant, Exchange, Entra ID/Azure Active Directory, SharePoint, OneDrive, Teams, and approved baseline add-ons. Maintain tenant ownership, billing visibility, emergency access, and independent administrator access for the Tribe.
- (b) Manage departmental libraries, permissions, shared mailboxes, secure collaboration, retention settings, and approved productivity workflows. Provide routine staff support for existing Dynamics, Adobe, Planner/Project, Power BI, and approved Copilot use.
- (c) Reconcile paid subscriptions, assigned users, inactive seats, service accounts, and shared/resource identities quarterly. Provide a renewal calendar, allocation by department, license utilization, and recommendations for credits or reductions.
- (d) Identify exact product plans, government eligibility, reseller, commitment periods, cancellation/true-down rules, renewal dates, and transfer procedures. Baseline licensing is included in the monthly fee; new subscriptions require authorization.
- (e) Support existing mobile-device policies and approved management tools. A new enterprise-wide Intune/MDM rollout, major Dynamics implementation, custom automation, or significant application migration is an optional project with a separately approved statement of work.

4.5 Backup, Recovery, Retention, and Business Continuity

- (a) Maintain independent backups of Microsoft 365 email, OneDrive, SharePoint, and applicable Teams data; existing servers and critical applications; network configurations; and the website/member portal. Routine backup tools and storage required for the baseline are included.
- (b) Document backup frequency, storage location, encryption, access, protected or immutable copies where appropriate, retention, recovery point objectives, and recovery time objectives. Monitor jobs daily and correct failures promptly.
- (c) Perform and document representative restore tests at least quarterly. Maintain recovery runbooks and conduct at least one recovery exercise annually, including the effect of local power or connectivity loss.
- (d) Preserve terminated-user records, approved recordings, and other Tribal information according to the Tribe's approved schedule and legal-hold instructions. Obtain written authority before deletion; do not treat backup retention as a substitute for records retention.
- (e) Review the supplied Information Systems Management and Data Retention Manual, which is marked Draft Copy/Pending Review. Deliver recommended technical and procedural updates within 90 days and annually thereafter. Policy adoption, legal retention requirements, and access authority remain Tribal decisions.

4.6 Cameras, Telephones, Conferencing, and Related Systems

- (a) Manage health, connectivity, recording status, authorized access, troubleshooting, and repair coordination for approximately 60 cameras and existing recording systems. Monitor storage and retention configuration and maintain a replacement roadmap.

- (b) Provide authorized incident-footage search, retrieval, export, and preservation. Record the requestor, authority, date/time, actions, and transfer. Camera access and footage use are governed by Tribal policy; the contractor performs technical assistance within that authority.
- (c) Provide printer and scanner support and telephone, conferencing, and connectivity troubleshooting. Coordinate with third-party service firms while preserving a single tracked support case.
- (d) Identify failed UPS batteries or equipment, maintain a power-protection plan, and provide routine replacement/configuration labor when equipment purchases are approved.

4.7 Monthly Sunday and Special Council Meeting Coverage & Audiovisual Management

- (a) Provide a qualified technician onsite for one monthly Sunday Tribal meeting from 9:00 a.m. to 5:00 p.m. Pacific Time. Include setup/preflight at least 30 minutes before the scheduled start, continuous meeting coverage, reasonable closing tasks, and flexibility for earlier starts, later adjournment, rescheduling, and related evening/weekend needs.
- (b) Support special Tribal Council meetings on 48 hours' notice or shorter notice, including same-day requests. Provide an on-call dispatch contact, acknowledge meeting requests within 30 minutes, and maintain primary and backup technicians. Requests with at least 24 hours' notice require onsite coverage at the announced time.
- (c) For shorter notice, begin remote technical assistance within 15 minutes when needed and mobilize onsite assistance as promptly as feasible, with a target of arrival within four hours of the request when onsite assistance is necessary. Proposers must state their minimum mobilization time, local staffing, and contingency plan; any inability to meet these requirements must be an express exception.
- (d) Prepare and test microphones, speakers, screens, presentations, conferencing links, cameras used for approved hybrid meetings, connectivity, and authorized recording/streaming. Perform participant-access checks and maintain an alternate method for a platform or network failure.
- (e) Record, livestream, publish, or retain meeting content only as authorized. Disable public feeds for executive sessions and follow direction on vendor presence, confidential standby, and access. Standby time required by the Tribe is included.
- (f) Retain approved files in a Tribe-controlled repository with naming, access, and retention instructions. Provide a meeting checklist and short incident/support log for each event.
- (g) Meeting coverage is included in the monthly net fee, including special meetings, flexible hours, short notice, travel, setup, and standby. There is no per-meeting cap or surcharge. Training a Tribal backup operator does not remove provider coverage duties unless the Tribe approves a revised scope.

- (h) The contractor shall provide onsite audiovisual management for, at minimum, one General Council meeting each month, including the regularly scheduled Sunday meeting from 9:00 a.m. to 5:00 p.m. Pacific Time. Services shall include equipment setup, testing at least 30 minutes before the meeting, operation of microphones, speakers, screens, presentation equipment, and approved conferencing systems; continuous technical support throughout the meeting; and equipment shutdown. Recording or livestreaming shall occur only with Tribal authorization. Coverage shall accommodate earlier starts, later adjournments, and rescheduling. These services, together with Tribal Council and special meeting support required under this section, shall be included in the fixed monthly net fee.

4.8 Website and Existing Member Portal Management

- (a) Manage one existing Tribal Government website and its existing member portal, including hosting administration, domain/DNS, TLS certificates, platform and plugin updates, security, backups, uptime alerts, access permissions, and routine troubleshooting.
- (b) Update approved notices, agendas, public meeting information, program pages, contact information, deadlines, forms, links, photographs, and project updates. Obtain designated Tribal approval before publication; maintain version history and a change log.
- (c) Include routine content publishing and maintenance without the former three-hour monthly limit. Complete ordinary approved updates within two business days; publish urgent authorized notices within one hour of receipt through the on-call process, subject to confirmed content approval.
- (d) Maintain an availability objective of 99.5% monthly for the provider-managed website, excluding approved maintenance and documented external outages outside provider control. Monitor outages, escalate provider/vendor faults, and report measured availability.
- (e) Use WCAG 2.2 Level AA as the design and maintenance objective for work performed under this contract. Provide keyboard-usable pages/forms, readable contrast, text alternatives, captions/transcripts as applicable, accessible documents, and a practical remediation log for legacy content.
- (f) Separate public information from restricted member or staff information. Implement approved member-access workflows, protect personal and cultural information, and coordinate forms and portal changes with responsible departments.
- (g) Provide traffic, uptime, completed updates, accessibility actions, and security status in the monthly report. A complete redesign, new portal platform, custom application, or substantial integration requires a separately approved project scope.

4.9 Official Social Media Management

- (a) Manage up to four Tribe-designated official government social media channels. Identify proposed platforms in the proposal; the Tribe will designate the accounts. Include ordinary account setup, profile updates, recovery access, MFA, and an account/role inventory owned by the Tribe.
- (b) Prepare a monthly content calendar aligned with approved Council and department priorities. Include at least eight original content items per month, adapted for the designated channels, plus routine approved service notices, deadlines, meeting notices, and emergency messages. Cross-posting one item does not count as multiple original items.

- (c) Provide basic writing/editing, simple graphics, and editing of supplied photographs or short clips. Obtain Tribal approval before posting; use the Tribe's identity and authorized messages. Major productions or paid advertising require separate approval.
- (d) Check official comments and messages at least twice each business day and during assigned meeting support as directed. Apply an approved moderation/response protocol, route service inquiries to the responsible department, and escalate threats, account compromise, sensitive disclosures, or urgent safety concerns promptly.
- (e) Publish urgent approved notices through the on-call process within one hour of receipt, subject to confirmed Tribal approval. The provider must not independently announce policy, make commitments, or disclose private member information.
- (f) Use accessible plain language, image descriptions, captions, and readable graphics. Obtain necessary approval/consent for images and culturally sensitive information. Preserve content, approvals, and material moderation actions under the approved Tribal retention process.
- (g) Report content delivered, reach, engagement, inquiries routed, accessibility actions, and account-security issues monthly. Provide editable content files and a usable archive. Accounts, audiences, login recovery, and work product remain under Tribal control.

4.10 IT Courses, Staff Capacity, and Tribal Member Education

- (a) Provide two to six formal instructor-led IT courses or training sessions per contract year for Tribal staff, and two to six separately scheduled sessions per contract year for Tribal Members. Include all costs for up to six sessions for each audience in the monthly fee. The Tribe selects the actual number within those limits; unused sessions do not create an additional invoice or a rollover beyond the contract term.
- (b) Propose an annual learning plan with topics, measurable objectives, audience, calendar, instructor qualifications, delivery format, prerequisites, and accessibility arrangements. Use a standard 60–120 minute session and price at least 30 participants per session; propose classroom/hybrid options and reasonable accommodation of remote members.
- (c) Staff topics must include Microsoft 365/Teams/SharePoint skills, safe file and records handling, cybersecurity and phishing, MFA and passwords, device/remote-work practices, support/escalation procedures, and practical role-specific productivity. Include approved AI/Copilot awareness where appropriate.
- (d) Tribal Member topics must include basic computer/mobile skills, safe internet and email use, scam awareness, account security, use of approved member forms/portal and virtual meetings, and practical education/employment applications. Coordinate youth, adult, and Elder access with designated Tribal programs.
- (e) Provide instructors, preparation, materials, practical exercises, ordinary training software/resources, travel, follow-up handouts, attendance/completion records, and short pre/post or task-based learning checks. Provide reusable materials and recordings only when the Tribe authorizes recording and participant consent is addressed.
- (f) Provide ongoing individual staff orientation, knowledge transfer, and access to appropriate learning resources as part of routine support. These brief support activities do not count as formal courses. A joint formal session counts for both audiences only with Tribal approval and documented objectives for each.

- (g) Arrange at least one formal session for each audience within the first 90 days and the second by Month 6; remaining approved sessions must be delivered during the contract year. Reschedule canceled sessions so the annual minimum is met. Report attendance, topics, outcomes, and next steps.
- (h) Tribal Member training includes guided learning and reasonable assistance during the course. Ongoing household device repair, private software subscriptions, or home internet service are outside this government managed-service baseline.

4.11 Assets, Governance, Reporting, and Technology Planning

- (a) Maintain an accessible hardware/software/license inventory with asset IDs, assigned users, locations, warranties, lifecycle status, vendor contacts, costs/renewals, and disposal records. Update changes monthly and reconcile with Finance at least quarterly.
- (b) Maintain network/system diagrams, access registers, configuration standards, ticket history, backup/restore evidence, runbooks, incident procedures, and vendor/renewal lists in a Tribe-controlled repository. Sensitive versions must have restricted access.
- (c) Deliver a monthly operating report by the tenth business day and a quarterly executive review. Address service levels, ticket aging, security, patches, backups, meeting coverage, website/social media work, training, risks, assets, licenses, projects, costs, and decisions needed.
- (d) Prepare a 12-month stabilization plan and annual three-year technology/lifecycle forecast. Prioritize needs, dependencies, expected costs, and potential funding opportunities; coordinate with Administration, Finance, Planning, Public Works, Fire, and other departments as applicable.
- (e) Support procurement specifications, quote review, standard configurations, warranties, and secure disposition. No purchase, new subscription, or scope increase may be made without written authority.
- (f) Transfer practical knowledge to designated Tribal staff, including meeting AV, safe account practices, basic triage, inventory, and documentation. Track delivery against the approved Strategic Plan references supplied by Administration.

4.12 Optional Projects and Written Change Control

- (a) Separately price only projects outside the defined baseline, such as hardware purchases; major network/cabling expansion; a new website/portal; major application or MDM deployment; extensive custom integration; paid advertising; large media productions; and additional systems or subscriptions.
- (b) Routine assessments, the annual independent penetration test, ordinary remediation, website/social media work, the required training range, meeting coverage, baseline renewals, and normal transition are already included and may not be relabeled optional.
- (c) For a material variance, submit the validated condition, affected baseline assumption, reason work is outside scope, security/continuity impact, alternatives, schedule effect, itemized cost or credit, and proposed not-to-exceed amount. Submit notice promptly and before chargeable work.

- (d) Only a written authorization from the designated Tribal official changes price, quantities, scope, or schedule. Staff requests, meeting notices, an allowance, or oral direction do not authorize an added charge. Continue undisputed services and immediate protective duties while a change is reviewed.
- (e) Apply approved unit rates and credits symmetrically for additions and removals. Identify overlapping user/device charges so the Tribe is not charged twice for the same license, protection, or support.

5. SERVICE COVERAGE AND PERFORMANCE STANDARDS

All times are Pacific Time, including daylight saving adjustments. Business hours mean Monday–Friday, 8:00 a.m.–6:00 p.m., excluding Tribe-observed holidays; critical support and assigned meeting coverage remain available 24/7. At least two planned onsite visits per month, normally biweekly and at least five hours each, and the monthly Sunday meeting must be provided. Maintain at least 22 planned onsite hours monthly; log hours for accountability without treating them as a billable cap.

Priority	Examples	Acknowledgment	Required response / objective
P1 Critical	Active cyber incident; government-wide outage; critical safety/service system unavailable	15 minutes, 24/7	Escalation within 30 minutes; continuous qualified response; onsite objective within 4 hours if required; prompt workaround and recovery plan.
P2 High	Important department or multiple users impaired; no reasonable workaround	30 minutes during business hours	Begin work promptly; restore/workaround objective within 4 business hours; same-day onsite when necessary.
P3 Standard	Single-user issue with limited impact or a workable alternative	2 business hours	Resolution objective within 2 business days or a documented agreed schedule.
P4 Planned request	Authorized change, procurement support, consultation, access, or project planning	1 business day	Agree due date, owner, and dependencies; complete and confirm acceptance.
Meeting request	Sunday/special Council meeting and short-notice support	30 minutes, 24/7	Onsite at announced time with ≥ 24 hours' notice; shorter-notice mobilization and remote support as required in Section 4.7.
Content update	Approved website/social notice	1 business day for routine requests	Routine website update within 2 business days; urgent authorized notice within 1 hour through on-call process.

A ticket clock starts when a complete request or monitoring alert is received. The provider must document any delay awaiting Tribal approval, user access, parts, or an external vendor and continue follow-up. Such delays do not excuse acknowledgment, escalation, or communication. Proposers must distinguish committed response times from restoration objectives and explain all exceptions. Final measurement, service-credit, and corrective-action terms will be incorporated in the agreement.

5.1 Required Monthly Evidence

The monthly report must show tickets opened/closed and aging; measured SLA results; unresolved and recurring issues; planned/actual onsite and meeting coverage; endpoint and patch status; security alerts/incidents; backup failures and restore tests; license and asset changes; website availability/updates; social content and engagement; training delivered; open risks; roadmap progress; the single monthly fee; and separately authorized changes. Provide a redacted sample report with the proposal.

6. TRANSITION AND REQUIRED DELIVERABLES

Provide a 10/30/60/90-day transition plan with owners, dependencies, incumbent handoff, approved access, continuity checks, rollback criteria, and acceptance evidence. The Tribe may phase or resequence transition to protect operations and confirmed incumbent obligations. Ordinary discovery and one revised transition plan are included in the monthly fee; additional scope follows Section 4.12.

Period	Required deliverables
Days 0–10	Kickoff; primary/backup contacts; access and tool approvals; incident/meeting dispatch plan; confirmed contract handoff schedule; initial risk register.
Days 1–30	Validated inventories and license baseline; help desk/monitoring; backup/access review; website/social account audit; content approval workflow; annual training plan and calendar; critical remediation plan.
Days 31–60	Current documentation/runbooks; access/license cleanup; representative restore test; authorized vulnerability scan; stabilization roadmap; published approved digital content calendar.
Days 61–90	Recommended manual update; recovery plan; first formal staff and Member sessions; initial quarterly review; three-year forecast; documented transition closeout.
Monthly / quarterly / annually	Evidence and reviews in Sections 4–5; quarterly restore tests and access/license reviews; annual independent penetration test, recovery exercise, updated learning plan, and lifecycle forecast.

Deliver inventories, diagrams, access registers, configurations, approved public content and editable files, training materials, account ownership/recovery records, ticket exports, backup/recovery procedures, and reports in usable formats within a Tribe-controlled repository. The Tribe will review deliverables and identify acceptance or corrections. Correct provider omissions promptly at no added charge; acceptance criteria and review periods will be finalized in the contract.

6.1 Contract Exit and Service Continuity

Provide standard exit cooperation and knowledge transfer during a transition of up to 60 days under the contracted monthly service fee, prorated where agreed. No separate mandatory exit surcharge is allowed. Within five business days of request, provide current Tribal data, documentation, configurations, credentials through an approved secure method, license/tenant transfer assistance, backups, tickets, website files, social accounts, and training work product. Remove tools and access only as directed after continuity is confirmed; certify authorized return/destruction of retained copies. Tribal data or access may not be withheld because of a dispute.

7. CONTRACT REQUIREMENTS

Term and renewal. Initial 12-month term, with up to two optional one-year renewals by written Tribal approval, available funding, satisfactory performance, and agreed price. Automatic renewal or unilateral escalation is not accepted.

Tribal ownership. All Tribal data, tenants, domains, accounts, social media audiences/access, configurations, logs, approved content, and contract deliverables remain or become Tribal property. Disclose vendor preexisting tools/materials and provide adequate rights and export access to use delivered work without vendor lock-in.

Confidentiality and security. Execute Tribal confidentiality terms; comply with approved access, data location, minimum-necessary use, incident notice, evidence preservation, and secure recovery requirements. Provider-caused confidentiality/security responsibilities must be addressed in the agreement.

Personnel and subcontractors. Identify key staff, backup staff, all subcontractors, service locations, and subprocessors. Obtain approval for material changes. The Tribe may require appropriate screening, confidentiality agreements, or replacement of personnel for performance, security, conduct, or conflicts.

Insurance. Provide workers' compensation as applicable; commercial general liability of at least \$1 million per occurrence/\$2 million aggregate; technology errors and omissions of at least \$1 million; and cyber/privacy liability of at least \$2 million, unless the Tribe accepts a stated alternative.

Applicable requirements. Comply with applicable Tribal and federal law, communicated Tribal policies, license conditions, and any identified funding requirements. Disclose suspension/debarment, relevant litigation/regulatory matters, conflicts, and any requested exception.

Sovereignty and dispute terms. The RFP and proposal process do not waive Tribal sovereign immunity. Any waiver or dispute forum must be expressly approved by the authorized Tribal body in writing. The final agreement will use Tribe-approved governing-law and dispute terms.

Invoice and payment. Invoice monthly in arrears with one net service line, supporting allocation, approved credits, service report, and any separately authorized purchases/change orders. Proposed payment terms are Net 30 after receipt of a correct invoice. Unapproved charges are not payable.

Records and audit. Maintain service, billing, licensing, security, approval, and subcontract records under the agreed Tribal retention schedule and applicable funding terms; provide reasonable Tribal audit access and usable exports. Protect privileged and restricted information.

Public communications. Website/social work requires the designated Tribal approval workflow. Use of the Tribe's name, seal, marks, cultural materials, or relationship in contractor marketing, case studies, or publicity requires separate written approval.

Termination and orderly handoff. The agreement will establish Tribal termination rights, notice, cure, continuity, and transition duties. Disclose any proposed termination fee, accelerated license commitment, liability limitation, indemnity term, or other material condition; none is accepted by silence.

Order of precedence. The executed Tribal agreement and incorporated scope, pricing, addenda, and accepted proposal control. Vendor web terms or standard forms do not replace Tribal terms without express written acceptance.

8. PROPOSAL SUBMISSION REQUIREMENTS

8.1 Instructions

Submit one searchable PDF proposal and editable pricing/compliance forms by email to administration@cahuilla-nsn.gov by the issued deadline. Use the subject “Cahuilla Managed IT RFP Proposal – [Firm Name].” Questions must be emailed by the issued question deadline using “Cahuilla Managed IT RFP – Question.” Written addenda are binding; oral statements are not. All proposal costs are the proposer’s responsibility.

The proposal must be received, readable, and complete by the deadline. For large files, arrange a Tribe-approved submission method before the deadline. Clearly separate legitimate confidential firm information; do not place Tribal credentials, discovered vulnerabilities, or other restricted Tribal information in a proposal. The Tribe may request originals, clarifications, references, interviews, demonstrations, or a best-and-final offer.

8.2 Required Proposal Organization and Checklist

Return item	Required content
1. Signed cover letter	Legal firm name, address, website, primary contact, authorized signatory, proposed service start, and validity of at least 120 days. Acknowledge all addenda.
2. Understanding and full technical response	Explain the rural Tribal operating context and approach to every Section 4 requirement. Complete Appendix B with page references, quantities, assumptions, and all exceptions.
3. Staffing, help desk, and meeting coverage	Named lead/security lead and backups; resumes, location, qualifications, current workload, on-call rota, dispatch/arrival times, biweekly visits, Sunday 9–5 coverage, flexible hours, and short-notice special meetings.
4. Security, tools, data, and continuity	Security architecture and responsibilities; remote access; incident process; licenses; hosting/subprocessors; backups; recovery objectives and tests; independent annual testing; screening; sample risk/remediation approach.
5. Website and social media work plan	Platform/account assumptions; hosting and security; content approval; monthly calendar; sample posts/graphics; routine and urgent turnaround; accessibility; moderation/routing; retention; sample analytics/reporting.
6. Training and capacity plan	Separate staff and Member curricula; schedule for 2–6 sessions per audience; confirmation that all 6 per audience are priced; instructors; 60–120 minute lesson design; participant capacity; hybrid/accessibility plan; sample materials and outcome measures.
7. Transition and deliverables	10/30/60/90-day plan; incumbent coordination; discovery assumptions; one revised plan; cutover/rollback; accountable owners; milestones; acceptance evidence; 60-day standard exit approach.
8. Complete pricing	Appendix A: fixed monthly net total; component allocation; included subscriptions/renewals; 12-month evaluated total; renewal prices; unit additions/credits; optional rates/projects; commitments and all exceptions. Mandatory recurring costs must be inside the total.

Return item	Required content
9. Qualifications and references	Firm history/capacity; comparable Tribal/government experience where available; at least three current references with organization, contact, phone/email, service scope, dates, and performance relevance. Provide two relevant website/social examples or portfolio links.
10. Disclosures and certifications	Appendix C; insurance evidence or ability to obtain coverage; conflicts; subcontractors; relevant litigation/debarment; business credentials; all proposed contract terms/exceptions. W-9 may be requested before award.
11. Sample performance evidence	Redacted monthly report, ticket/SLA dashboard, meeting checklist, training assessment/attendance method, website/social content calendar, and incident or recovery report sample.
12. Participation and knowledge transfer	Describe practical Tribal/Native/local hiring or subcontract opportunities and staff knowledge transfer. Identify ownership status accurately; any formal preference will follow applicable Tribal policy and funding requirements.

Be concise and specific. "Included" or a marketing brochure alone does not explain how a service will be delivered. Proposers may use approved subcontractors for digital communications, teaching, or security, but the prime provider must supply one monthly net price and remain accountable for the entire scope.

9. EVALUATION AND AWARD

Responsive proposals will be evaluated for the best overall value to the Tribe using the published criteria. A mandatory responsiveness review will confirm a signed timely return, complete net pricing, full scope response, staffing/coverage capability, disclosures, and protection of Tribal sovereignty and control. Material omissions or unacceptable security/continuity risks may disqualify a proposal regardless of score.

Criterion	What will be assessed	Points
Technical approach and cybersecurity	Complete operational scope, safeguards, tools, backups/recovery, annual testing, data control, documentation, and credible deliverables.	25
Service staffing and Council coverage	Local/backup capacity, service levels, onsite visits, Sunday 9–5 coverage, flexible hours, short-notice special meetings, and reliable escalation.	20
Website and social media management	Clear work plan, quality of samples, approval controls, security, accessibility, content delivery, moderation/routing, and reporting.	15
Staff and Tribal Member training	Practical separate curricula, qualified instructors, delivery capacity for six sessions per audience, accessible delivery, and measurable learning.	10
Qualifications, references, and transition	Relevant performance, Tribal/government understanding, organizational depth, secure handoff, realistic milestones, and knowledge transfer.	10
Fixed monthly cost and overall value	Complete 12-month evaluated net cost, transparency, required inclusions, licensing terms, renewal assumptions, and fair unit additions/credits.	20
TOTAL		100

The comparable Year-1 baseline cost is 12 times the fixed monthly net fee. Optional projects are excluded unless the Tribe announces a common evaluated quantity through an addendum. Price review will account for scope completeness and disclosed conditions. Any cost adjustment needed for comparison will use a common stated basis; undisclosed assumptions will not be used to favor a proposer.

The Tribe may check references, conduct interviews/demonstrations, clarify proposals, undertake controlled security due diligence, and request best-and-final offers. Administration will prepare a recommendation showing the monthly fee, annual not-to-exceed amount, funding source, scope, risks, and terms for authorized award consideration.

10. PROCUREMENT CONDITIONS

- (a) The Tribe may reject any or all proposals; waive minor irregularities consistent with applicable requirements; cancel, amend, or reissue the RFP; request additional information; negotiate; or make no award.
- (b) Only written addenda and agreements issued or executed by authorized Tribal representatives bind the Tribe. No proposer has a right to reimbursement, award, or commencement of services based on this RFP.
- (c) Proposers must direct procurement communications solely to the Procurement Contact. Contact with Council members, employees, the incumbent, or other vendors concerning this procurement requires prior written authorization.
- (d) Information access must be limited, secure, and equal as appropriate for procurement fairness. The Tribe may provide a sanitized addendum when controlled due diligence identifies a material common pricing assumption.
- (e) Any partial or multiple award will require a clearly defined scope and responsibility allocation approved by the Tribe. The requested primary return remains a complete full-scope monthly net proposal.
- (f) The Tribe retains proposals for procurement and contract purposes subject to accepted confidentiality terms and applicable Tribal requirements. Submission is not a waiver of Tribal sovereignty.

APPENDIX A — PROPOSAL COST SCHEDULE

Complete this form in U.S. dollars and return an editable copy. The allocations below must sum to one fixed monthly net fee. Enter a numeric allocation for each row; use \$0 and identify the row containing its cost when bundled. An allocation is not a separate charge. Attach detailed assumptions and required license commitment information.

Item	Included allocation	Monthly amount
A1	Help desk, staff support, routine onsite/remote operations, maintenance, infrastructure, camera/telephone coordination	\$ _____
A2	Security tools, 24/7 response, logging, quarterly assessments, and annual independent penetration test	\$ _____
A3	Specified Microsoft 365 Government user licenses, add-ons, email/identity security, and license administration	\$ _____
A4	Independent backups/storage, recovery tests/exercise, firewall subscriptions and required renewals	\$ _____
A5	Monthly Sunday and special Council meetings, flexible hours, short-notice coverage, travel/setup/standby- Audiovisual coverage and support	\$ _____
A6	Website/member portal management, hosting/domain/TLS, routine maintenance and approved publishing	\$ _____
A7	Up to four official social channels, content/calendar, moderation/routing, analytics and records tools	\$ _____
A8	Up to six formal staff courses and six Member courses annually, resources/materials/instructors/travel	\$ _____
A9	Reporting, inventory, documentation, roadmap, ordinary transition/onboarding and standard exit handoff	\$ _____
A10	All other mandatory overhead, fees, or applicable taxes (identify; no undisclosed charges)	\$ _____
TOTAL	FIXED MONTHLY NET FEE (A1 through A10)	\$ _____
YEAR 1	EVALUATED 12-MONTH TOTAL = monthly net fee × 12	\$ _____

Contract period	Fixed monthly net amount	Annual amount / stated maximum
Initial 12 months	\$ _____	\$ _____
Optional renewal Year 2	\$ _____	\$ _____
Optional renewal Year 3	\$ _____	\$ _____

Confirm: all required Sunday/special meetings, routine onsite service beyond the minimum when necessary, critical support, travel, ordinary onboarding/exit, annual testing/renewals, and six courses for each audience are included: YES / EXCEPTION (explain in Appendices B and C).

A.1 Included Subscription Detail

Product / service	Baseline quantity	Exact plan / term / renewal	Cost included in row
Microsoft 365 GCC/G3	85 paid seats	_____	A____
Identity/security P2 add-on or equivalent	5	_____	A____
Planner/Project; Power BI; Copilot	1 each	_____	A____
Endpoint security / managed response	63 endpoints	_____	A____
Microsoft 365 independent backup	85 users	_____	A____
Firewall security subscriptions	4 devices	_____	A____
Website hosting/domain/TLS/plugins	1 site + existing portal	_____	A____
Social management/records and learning tools	As needed for mandatory scope	_____	A____
Other required service/license	Identify: _____	_____	A____

Attach: reseller/owner, government eligibility, hosting/subprocessors, seat commitments, cancellation/true-down rules, renewal dates, transfer procedure, markup, any approved prepaid credit, and overlap between products. These subscriptions are inside the monthly fee, not added to it.

A.2 Authorized Growth and Reduction Rates

Rates apply only to an approved change beyond or below the baseline. Identify what each rate includes and any overlap; do not count a single product twice. Routine work, meetings, and training within the required scope remain included.

Change unit	Monthly addition	Monthly removal credit / basis
Managed endpoint above/below 63	\$ _____	(\$ _____)
Licensed GCC/G3 user above/below 85	\$ _____	(\$ _____)
Specified add-on/license above/below baseline	\$ _____	(\$ _____) / commitment: _____
New managed location/system/channel outside baseline	Quote by approved scope	Credit method: _____

A.3 Optional Projects and Rates

Provide budgetary pricing or a clear pricing method for optional projects. No amount below is part of the monthly base total or authorization to proceed.

Optional project	Budgetary price / method	Key assumptions
Hardware, eight UPS units, camera or endpoint refresh	\$ _____	Equipment/labor distinction: _____
Major cabling/server-room or network expansion	\$ _____	_____
New Intune/MDM or major application implementation	\$ _____	_____
Complete website redesign/new portal/integration	\$ _____	_____
Paid advertising or major media production	\$ _____	_____
Specialized external forensics/major rebuild	\$ _____	_____
Rate / condition for approved work outside scope		Return
Technical/project labor by role		\$ _____ / hour; identify role and minimum
Hardware/software markup, freight, and applicable taxes		_____
Fixed quote/change-order method and credit policy		_____
License commitment or termination exposure		_____ ; write NONE if none
All other assumptions or proposed exceptions		_____ ; also list in Appendix C

Proposer name: _____ Authorized representative: _____
 Signature: _____ Date: _____

APPENDIX B — COMPLIANCE SCHEDULE

Return every row. Use Included, Partial, Alternative, or Exception. Included means the entire requirement is included in the single monthly net fee. For every Partial/Alternative/Exception, state the omitted requirement, reason, proposed approach, and cost effect. Identify proposal page references; do not rely only on a general statement of compliance.

Section	Requirement	Status	Proposal page / explanation
2–3	Published baseline and one complete fixed monthly net fee	_____	_____
4.1	Staff help desk, remote/onsite support, onboarding/offboarding	_____	_____
4.2	Endpoint/server/network/infrastructure management	_____	_____
4.3	24/7 security; logs; quarterly assessments; annual independent test	_____	_____
4.4	Microsoft 365/identity; licenses; application support	_____	_____
4.5	Backups, restore tests, retention, recovery exercise, manual review	_____	_____
4.6	Cameras, approved footage, telephone/conferencing, printers/UPS	_____	_____
4.7	Sunday 9–5, flexible hours, 48-hour or shorter-notice special meetings once a month- Audio and Visual Support	_____	_____
4.8	Website/portal; hosting/security; updates; accessibility	_____	_____
4.9	Up to four social channels; 8 original items/month; approval/routing	_____	_____
4.10	2–6 formal staff courses and 2–6 Member courses; price 6 each	_____	_____
4.11	Inventory, documentation, reports, quarterly review, roadmap	_____	_____
4.12	Optional-project boundary, written changes, rates and credits	_____	_____
5	Hours, local/backup coverage, service levels, evidence	_____	_____
6	10/30/60/90-day transition, deliverables, standard exit	_____	_____
7	Ownership, confidentiality, personnel, insurance, sovereignty	_____	_____
8; A–C	Complete proposal return, pricing and certifications	_____	_____

Additional notes/alternatives (attach pages as needed):

APPENDIX C — PROPOSER CERTIFICATIONS

The undersigned is authorized to bind the proposer and certifies, to the best of the undersigned's knowledge, that:

- (a) The proposal is complete, accurate, independently prepared, and valid for at least 120 calendar days after the issued deadline; all received addenda are acknowledged.
- (b) The monthly net fee includes all mandatory baseline services and recurring costs. Assumptions, unit rates, license commitments, subcontractors, and all scope/contract exceptions are disclosed.
- (c) The proposer can provide the required Sunday coverage, flexibility, and short-notice special Council support, or has explicitly identified an exception; six formal training sessions for each audience are included in its price.
- (d) Conflicts of interest, relevant suspension/debarment, material litigation/regulatory matters, and proposed liability/termination terms have been disclosed. No gift or gratuity has been offered to influence this procurement.
- (e) The proposer will protect Tribal information and preserve Tribal ownership and independent control of data, accounts, credentials, content, documentation, and usable exports.
- (f) The proposer will comply with controlled-disclosure restrictions, obtain authorization before technical access/testing or incumbent contact, and require approved users/subcontractors to follow equivalent safeguards.
- (g) No oral direction, staff request, meeting notice, or allowance authorizes extra charges. Scope/price changes require written authorization from the designated Tribal official.
- (h) The proposer understands that no contract exists until approved and executed by authorized Tribal representatives and that the RFP does not waive Tribal sovereign immunity.
- (i) The proposer can meet stated insurance/personnel requirements or has listed a requested exception. All RFP and proposed contract exceptions are attached; write NONE when none are requested.

Addenda acknowledged: _____

Subcontractors and service locations: _____

Conflicts / litigation / suspension disclosures: _____

Exceptions (write NONE if none; attach complete terms): _____

Certification field	Response
Legal firm name	_____
Authorized representative and title	_____
Primary email and telephone	_____
Signature	_____
Date	_____

APPENDIX D — NON-DISCLOSURE AGREEMENT

This Agreement is effective as of _____ between the Cahuilla Band of Indians (Cahuilla or Tribe), a federally recognized sovereign Indian Tribe, and the Recipient identified below. Its purpose is controlled evaluation, negotiation, transition, or performance of the managed IT and related services described in this RFP.

Recipient field	Response
Recipient name	_____
Organization	_____
Address	_____

- 1. Confidential Information.** Nonpublic information disclosed by or for Cahuilla in any form includes configurations, diagrams, credentials, logs, vulnerabilities, security practices, incident records, contracts/pricing, Tribal data, personal/cultural/financial information, and information reasonably understood as confidential. Exclusions apply only where Recipient documents lawful prior possession without restriction, independent development, lawful third-party receipt without duty, or public availability through no breach.
- 2. Purpose and Approved Users.** Use information only for the stated purpose and minimum necessary extent. Identify users before access. Disclosure to a subcontractor, affiliate, offshore resource, AI/model provider, or other third party requires prior written Tribal approval and equivalent written duties. Recipient is responsible for approved users' acts and omissions.
- 3. Access and Handling.** Follow Tribal security directions and any portal, session, location, retention, monitoring, or copy restriction. Use named accounts, MFA, approved encrypted managed devices/transmission, least privilege, and reasonable logging. Do not copy, photograph, print, record, download, or move information when prohibited.
- 4. Restricted Actions.** Without separate written authorization, do not scan, probe, test, connect to, authenticate to, alter, or disrupt Tribal systems; use credentials; contact Tribal personnel/vendors/incumbent concerning procurement; publish information in a proposal; or use information for marketing, benchmarking, analytics, product improvement, or AI training.
- 5. Security Notice.** Notify the Tribal Administrator immediately and no later than one hour after discovery of suspected or actual loss, misuse, unauthorized access/disclosure, or credential exposure. Preserve evidence, cooperate, provide updates, and take corrective action as directed.
- 6. Compelled Disclosure.** To the extent legally permitted, promptly notify Cahuilla of a compelled disclosure request, cooperate in protective measures, reasonably assist to narrow the demand, and disclose only the legally required minimum.
- 7. Ownership and No Award Commitment.** Information remains Tribal property. Access grants no ownership/license beyond the permitted purpose and creates no partnership, award commitment, assurance of completeness, or entitlement to additional access.

APPENDIX D — NON-DISCLOSURE AGREEMENT (CONTINUED)

- 8. Return or Destruction.** Within five business days of written request, elimination from procurement, or completion of the purpose, return or securely destroy information and certify completion. A legally required retained copy must be inaccessible for ordinary use and remains protected.
- 9. Continuing Duties.** Duties continue while information remains confidential. Duties protecting credentials, security, personal/cultural information, and Tribal data survive to the extent permitted by applicable law.
- 10. Assignment and Amendment.** Recipient may not assign this Agreement without prior written Tribal consent. Amendments must be written and signed by authorized representatives.
- 11. Tribal Law and Sovereign Immunity.** Applicable Cahuilla law governs this Agreement. Nothing waives or limits Tribal sovereign immunity, jurisdiction, self-government, privileges, or defenses. Any waiver requires express written approval by the authorized Tribal body.
- 12. Protective Remedies.** Unauthorized use/disclosure may cause irreparable harm. Cahuilla may suspend access and seek available protective, injunctive, administrative, or other relief without waiving sovereign immunity.

CAHUILLA BAND OF INDIANS	RECIPIENT
Signature: _____	Signature: _____
Name: _____	Name: _____
Title: _____	Title: _____
Date: _____	Date: _____